

COMPLIANCE CERTIFICATE

We are pleased to announce that

FACIA

is now



GDPR Compliance Note

We hereby confirm that FACIA complies with GDPR and provides all the safeguards to protect your personal data.

Please find below the guidelines of Facia.ai's compliance with the regulations of GDPR. We wasted no time to adopt an industry prevalent approach to protect the interest of our precious customers and their users as well.

LAWFUL BASIS:

Please find below the guidelines of Facia.ai's compliance with the regulations of GDPR. We wasted no time to adopt an industry prevalent approach to protect the interest of our precious customers and their users as well.

GDPR only allows collection of user data for a legal reason. We only collect data for liveness detection purposes as per the legal agreement signed by us and our customers. This data will be limited to detection of humans that is required by our customers to be provided as per the legal agreement.

We also provide the option for customers to go through our data protection, privacy policy and Terms & Conditions, to ensure full transparency.

ERASURE:

As per GDPR requirement for businesses and websites to forget and delete the user data when requested by the user. Facia.ai has taken steps to provide full control to the end-users about their data that they have submitted for liveness detection.

Under the GDPR, the user has the right to request that Facia delete all personal data it has collected from him. The GDPR is required to permanently remove users' contact from their database, including liveness detection results, all personal information, saved images/video, form submission data and credit card data. In a GDPR compliant manner, a client may seek to have their data deleted by querying Facia.ai at support@facia.ai. The Data protection officer at Facia.ai in most cases will respond back within a 30 day period.

In many cases, the right to deletion is not absolute, and can depend on the context of the request, so it does not always apply.

USER DATA:

As per GDPR requirement for businesses and websites to forget and delete the user data when requested by the user. Facia.ao has taken steps to provide full control to the end-users about their data that they have submitted for liveness detection.

User Data means any data, content, video, images or other materials of any type that User uploads, submits or otherwise transmits to or through Services. Users will retain all right, title and interest in and to User Data in the form provided to Facia.ai. Facia.ai stores data on industry secured servers located in the EEA zone, and are monitored. Subject to the terms of this Agreement, you hereby grant to Facia.ao a non-exclusive, worldwide, royalty-free right to;

- collect, use, copy, store, and transmit User Data, in each case solely to the extent necessary to provide the applicable Services to Client
- Client hereby grants to Facia.ai all necessary rights to use, reproduce, modify, create derivative works from, distribute, perform, transmit and display the User Information (including any rights specifically pertaining to biometric information) solely to the extent necessary to provide the services which will include the right for Facia.ai to grant equivalent rights to its service providers that perform services that form part of or are otherwise used to perform the Services.

ACCESS TO DATA:

The Services include access to the Back-office, Client may access and download (either manually or via API) the data from each of its Verifications, including extracted data and images for each individual Transaction, via the Back-office for the Term. Upon termination of this Agreement for any reason, access to the Back-office, and therefore access to data storage, will be revoked. Facia may delete any stored items in storage upon expiration or termination of this Agreement. Facia.ai will have no responsibility or liability for storing and deleting items as per the "deletion" section.

COOKIES:

GDPR needs the websites and online businesses to intimate users that they are using cookies. The language of this intimation is also suggested by the GDPR to be easily understandable for an average user. Consent is required from users before they are tracked by the cookies. We have updated our cookies policy in this regard as well.

MODIFICATION:

In the same manner as accessing information, a user can request Facia.ai to modify his personal data, if it is inaccurate, incomplete or requires any sort modification or amendment. The GDPR requires that a company be able to accommodate modification requests, as and when required.
